#### HEALTH AND HUMAN SERVICES EMERGENCY MANAGEMENT

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## STATE SITUATION REPORT

1800hrs,	13/03/2014
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INCIDENT / EMERGENCY NAME:	Gippsland Fires – Hazelwood mine fire and East Gippsland fires			
SITUATION REPORT NUMBER:	# 18 INCIDENT LEVEL: 2		2	

SITUATION SUMMARY:		
Situation Summary	This report is focussed on the Hazelwood open cut mine fire in the Latrobe Valley and the bushfires in East Gippsland.	
The Hazelwood open cut mine fire was declared CONTROLLED on Monday 10 March. Rema being monitored and extinguished. The smoke from the fire remains and the Environment Pro (EPA) is continuing to monitor the air quality in the Morwell area. The Chief Health Officer has current health advice for people 'at risk' to consider relocating from the affected area. This advise as EPA continues to monitor air quality data for improvements.		
	On Tuesday 11 March, the Premier and Deputy Premier announced the establishment of an independent Inquiry into the Hazelwood mine fire, to be headed by Justice Bernard Teague, AO.	
Known impacts	Smoke from the Hazelwood mine fire continues to impact on Morwell and other communities in the area.	

SUMMARY OF ACTI	VITIES:
Health	On Wednesday 12 March 2014, 23 clients attended the Community Health Assessment Centre. As at COB Wednesday 12 March 2014, there have been 1973 clients attend since the opening on 21 February 2014. (NOTE: this figure has been adjusted by an additional 20 clients that were omitted from the SitRep relating to 10 March and 11 March). The centre will continue operating until at least 30 March 2014.
	The Chief Health Officer (CHO) has endorsed a protocol for lifting the temporary relocation advice. The basis for a recommendation by the CHO to lift the temporary relocation advice, for reasons of health protection, includes the analysis of data and criteria provided by the EPA, BoM and information from the State Controller as to the fire suppression status. Once all the criteria have been met, the CHO will issue an advisory that the conditions are now safe for sensitive groups to return. This will also be subject to ongoing monitoring and review while fire continues to persist.
	A community fact sheet for health advice regarding the clean-up of properties has been approved and is available on the health website: www.health.vic.gov.au/hazelwood.
	General practices have reported increased presentations of patients with respiratory conditions however the load is being managed. General practices have requested to be advised well in advance of the closure of the Community Health Assessment Centre and some are concerned about the anticipated impact on the sector when relocated residents return to Morwell. The Department has addressed these concerns by providing advice back to general practices on these issues along with the clean-up advice they can distribute to patients. The Department continues to provide the health sector with current health advice and information.
	Overall presentations to Latrobe Regional Hospital are above average although it is not confirmed if these are attributable to the effects of smoke, and presentations from Morwell are low.
	The Nurse on Call (NoC) service has noted a small increase in demand and continues to be actively promoted within the community.
	Two DH staff are deployed to the Gippsland region to work in the Regional Health IMT.
	Ambulance Victoria Presentations at the Community Health Assessment Centre are slowing. Resource levels are currently being maintained.
	The AV resources supporting the Goongerah fire have been stood down.
Human Services Command	Emergency management workforce DHS staff continue to be deployed to Gippsland to assist with regional emergency management operations in response to the incident in Morwell. DHS staffing numbers for Thursday, 13 March 2014 were 88 in the Gippsland region and eleven at the State level.
	Clients and services Impacts on DHS funded services and DHS clients are being monitored and regular contact is being maintained as required.
	High level summary report The DHS hotline (1800 006 468) continues to take calls from the public seeking respite or relocation assistance.
	The following table contains a list of today's respite and relocation figures for the event:
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		Past 24hr activity	Total event activity
		up until 16:30 today	7.000
	Respite Calls	528	7,268
	Relocation Calls	75	1,512
	Appointments Made	427	5,498
	Appointments Attended	400	3,611
	Respite Payments	346	3,229
	Relocation payments (first)	7	663
	Second relocation payment	102	278
	Payments Rejected	0	26
	Accommodation arranged by DHS	0	4
Relief (including relief	DHS has a fraud management process in pl         Possible inappropriate access to payments         were made today.         Respite and Relocation Assistance Centre		
partner agencies)	<ul> <li>One Respite and Relocation Assistance Centre operated at the Greek Hall at 46 Elgin Street Morwell</li> <li><u>Moe Respite Centre</u></li> <li>5 people attended today, 13 March 2014 (as at 15:30)</li> <li>Current staff resources include DHS, Council, Red Cross and personal support</li> <li><u>Latrobe City Information and Recovery Centre, 22 Hazelwood Rd, Morwell</u></li> <li>30 people attended today, 13 March 2014 (as at 15:30)</li> <li><u>Outreach</u></li> <li>The Victorian Council of Churches continues to support outreach activities. Support to Latrobe City Council has been provided with the visitation of 4,500 homes as at 17:00 12 March 2014.</li> <li>Red Cross Register.Find.Reunite - 5,187 registrations of Morwell residents as at 15:45 13 March 2014.</li> <li>Red Cross staff are also present at the DHS respite and relocation centre to provide Register.Find.Reunite</li> </ul>		
Recovery	services Recovery planning for the Morwell incident a		
	<ul> <li>took place today, where copies of the F and still subject to approval.</li> <li>Hazelwood Mine Fire Recovery Comm</li> <li>Clean Up Sub-committee met again too</li> <li>Communications and Community Enga</li> <li>Social and Community Sub-committee</li> <li>Two sessions were run by Rob Gordor</li> </ul>	Recovery Plan and sub-plans we ittee met on 11 March 2014. day and will meet daily. Igement Sub-committee met tod met today.	re made available. These are draft ay.
Communications / Public Information	<ul> <li>took place today, where copies of the F and still subject to approval.</li> <li>Hazelwood Mine Fire Recovery Comm</li> <li>Clean Up Sub-committee met again too</li> <li>Communications and Community Enga</li> <li>Social and Community Sub-committee</li> </ul>	Recovery Plan and sub-plans we ittee met on 11 March 2014. day and will meet daily. igement Sub-committee met tod met today. i, consultant psychologist, today	ay. focusing on communicating with

ISSUES:	
Issue	The Morwell community is experiencing levels of stress in relation to the ongoing environmental conditions.
Action Taken	DHS continues to provide respite and relocation payments and has implemented a range of community supports. Active planning is underway to transition to recovery. Country Fire Authority has formed a community advisory group which will transition to a community recovery committee.

### **OPERATIONAL STATISTICS:**

<b>RELIEF/ RECOV</b>	RELIEF/ RECOVERY/RESPITE CENTRES			
LGA Location		Type of Centre	Hours/Attendees as at 15.30	
Latrobe City	Moe Town Hall, Albert St, Moe	Community Respite Centre	9am – 6pm 5 people attended	
Latrobe City	Community Information and Recovery Centre 22 Hazelwood Rd, Morwell	Community Information and Recovery Centre	9am – 6pm 30 people attended	
Latrobe City The Greek Hall 46 Elgin Street, Morwell		Respite and Relocation Assistance	395 appointments today	
Latrobe City	Ambulance Victoria Gippsland Regional Office, 2 Saskia Way, Morwell	Community Health Assessment Centre	8am – 8pm	

#### FINANCIAL ASSISTANCE (FOR THE EAST GIPPSLAND FEBRUARY FIRE EVENT)

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Region and LGA	Number Emergency Grants	Total	
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Gippsland – East Gippsland*	45	\$30,500

Region and LGA	Number Re-establishment Grants	Total
Gippsland – East Gippsland*	0	0
*Note: Payment summaries for both Latrobe & Wellington Shires are no longer included as the focus of the Situation report is now on the East Gippsland fires only, as well as the Hazelwood mine fire. Variations from previous Situation Reports are due to excluding Latrobe & Wellington Shires payments.	<b>G</b> RAND TOTAL	\$30,500

#### FINANCIAL ASSISTANCE FOR HAZELWOOD MINE FIRE – Latrobe City (as at 1630 hrs)

	Payments made today (as at 1630hrs)	Total Cumulative Payments	Cumulative Total
Personal Hardship Respite Payments	346	3,229	\$1,614,500
Personal Hardship Voluntary Relocation Payments (first payment)	7	663	\$635,750
Personal Hardship Voluntary Relocation Payments – second payment	102	278	\$273,000
TOTAL	455	4,170	\$2,523,250

#### COMMUNITY MEETINGS

Location & LGA	DHS in attendance (Y/N)	Date	Time
Nil			

#### Next Sit Rep: The next situation report will be issued on Friday, 14 March 2014 at 1800hrs

Endorsed by:

Alan Hall, State Recovery Coordinator Julian Meagher, State Health Coordinator