

# Hazelwood Mine Fire Community Information



**While emergency services focus on extinguishing the Hazelwood mine fire, more than 160 Victorian Government and Latrobe City Council staff are working to help people affected by smoke and ash.**

**Here are some services available to help you.**

## EMERGENCY RELIEF

### TEMPORARY RELOCATION

As the mine fire may not be extinguished in the near future, the Chief Health Officer has advised people aged over 65, pre-school aged children, pregnant women and anyone with a pre-existing heart or lung condition living or working in Morwell South to consider temporarily relocating as a precaution. Relocation arrangements should continue until the air quality has improved.

Grants are available from the Victorian Government to help eligible Morwell residents who are in financial hardship to take a break away from the smoke.

People in these more vulnerable groups should call **1800 006 468** to make an appointment to speak with a DHS officer in person at one of four locations:

- Community Information and Recovery Centre, 22 Hazelwood Road, Morwell
- DHS Office, 7-11 Hazelwood Road, Morwell
- Commercial Road Primary School, Morwell
- Senior Citizens Hall, Maryvale Crescent, Morwell

## COMMUNITY INFORMATION

### COMMUNITY LIAISON OFFICERS

Community liaison officers are visiting areas in and around Morwell to provide residents with health and fire information. To find out where they will be contact the VBIL on **1800 240 667**.

### COMMUNITY INFORMATION AND RECOVERY CENTRE

A Community Information and Recovery Centre is now open in Morwell at 22 Hazelwood Road, from 9am until 6pm daily.

A range of government agencies and community services will be at the Centre for you to talk to.

## TAKING A BREAK

### REGISTER.FIND.UNITE

If you are leaving Morwell overnight, or for a longer period, you can register your details with the **Register.Find.Unite** service. This free service is run by the Red Cross so you can let family, friends or neighbours know where you will be if you decide to take a break away from Morwell.

Visit [redcross.org.au](http://redcross.org.au)  
Call **1800 727 077**

## HEALTH INFORMATION

You can reduce your exposure to smoke and ash by staying indoors and keeping windows closed. If possible, take a break away from smoke-affected areas. Those most at risk from smoke and ash include children, the elderly, pregnant women, smokers and those with a heart and lung condition. Continue to take prescribed medication or follow your asthma plan in line with medical advice.

### HEALTH ASSESSMENT CENTRE

Paramedics and nurses are providing free health assessments at the Regional Office of Ambulance Victoria Gippsland at 2 Saskia Way, Morwell. The centre is open from 8am to 8pm. If you need medical care, you will be referred to your doctor or to the Latrobe Regional Hospital.

### NURSE-ON-CALL

You can discuss any health related issues with a registered nurse, 24 hours a day, 7 days a week, for the cost of a local call on **1300 60 60 24**.

### AIR QUALITY

The EPA has doubled air quality monitoring in the Latrobe Valley and is issuing regular updates. The EPA will issue a smoke advisory notice if you need to take action.

For air quality updates and forecasts:  
Visit [epa.vic.gov.au](http://epa.vic.gov.au)  
Call **1300 372 842**

## FOR MORE INFORMATION:

**VBIL 1800 240 667 | NATIONAL RELAY SERVICE 1800 555 677 | #MINEFIRE**