

7 Day Action Plan

Final Latrobe Valley Coal Mine Hazmat/Fire Performance Monitoring and Reporting Results

to Friday 21/03/2014

Approved by:

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Date: 20/03/2014	

Distribution:

Regional Controller - Latrobe Valley Coal Mine Hazmat/Fire
Incident Controller - Latrobe Valley Coal Mine Hazmat/Fire
Functional Unit Leaders RCT - Latrobe Valley Coal Mine Hazmat/Fire
State Controller
State Risk and Consequence Unit
Regional Controller - Gippsland
CFA/MFB Agency Commanders

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Executive Summary

As the LVCM fire moves into the recovery phase, the final review of the performance monitoring process has indicated the need to consolidate the process of performance relative to the functional units, indicating progress and task status through a traffic light system. This process will now cease and recovery will initiate their own performance monitoring process.

Performance Monitoring

The Performance Monitoring Process ensures all functional units are effectively communicating, and have an understanding of the importance of their interdependencies and strategic outcomes.

Performance monitoring as part of the final 7 day action plan, identifies tasks completed over the last 7 day period. Performance has been self-assessed and reviewed by the Performance Monitoring Team. Items flagged in red or yellow indicates areas that have not been attained. As the incident transfers control from Response into Recovery, those areas requiring further action will become the responsibility of the respective functional areas allocated to fulfil that task in the recovery process.

Regional Command Cell	Performance Self-Assessment	Actual Assessment*
Regional Control		agents.
Strategic Planning		
Incident Control		
Environmental Monitoring		
Community Engagement		
Relief and Recovery		
Health Command and Co-Ordinations		
Vic Pol	-Sanar	
Infrastructure Monitoring		
Strategic Resourcing.		- Constant

^{*}Additional detail overleaf. Explanations for amber and red performance highlighted.



Regional Control

Some strategic plans will be closed off and others transitioned to recovery or to mine management.

Strategic Planning

Unclear and inconsistent demobilisation is affecting effectiveness of the recommissioning centre. Critical Relationships: Incident Controller, Recommissioning Unit Leader

Performance Reporting being completed today 19/3 – The Performance Reporting cell to be closed following this assessment

Incident Control

Mine floor has been reconfigured into four sectors. Alpha sector is 98% extinguished, with handover to GDF Suez today 19 Mar. Bravo Sector 85% Charlie 85% Delta 95% extinguished respectively.

Only remaining smoke is on mine floor. CAFS continuing to be utilized.

The water balance for fire suppression has improved with the pump system and main now completed. Increased water delivery out of the mine, creating sustained balancing of levels.

Quality of water for fire fighting use is safe with the safety measures reviewed regularly.

Incident risk register is being monitored. Currently 23 recommendations by the auditor are being reviewed.

Environmental Monitoring

There has been an increase availability and accessibility of air quality information on website. Some changes have been made to the EPA web site and all environmental monitoring data has been uploaded however there is more work required to increase accessibility Critical Relationships: Regional Controller, Department of Health, Regional Recovery Committee

Maintain and update the *EPA Data Analysis and Monitoring Strategy*, in agreement with Department of Health and others. Transition to recovery monitoring planning underway with Health and Env and Ag subcommittee. No interaction to date with Built environment (mine) subcommittee to date Critical Relationships: Regional Controller, Department of Health, Regional Recovery Committee

Community Engagement

Transition of systems and processes to recovery have been achieved.

REMJPIC Handover folder has been developed and provided to LCC.

CAG transitioned into Recovery structure.

LCC supported in transitioning established linkages into recovery structure.

Downscale resourcing in line with recovery transition.

Create handover documentation for each function for handover to recovery.

Relief and Recovery

Monitoring community impacts and needs, fine tune respite and relief services priorities have been achieved.

Connection will be maintained during the transition to recovery as the Strategic Unit is developing a pack which will include a spreadsheet of all actions transitioning to recovery.



There is an ongoing commitment to recovery plans integrating current community engagement messaging.

Support has been provided to the recovery committee and operational coordination is embedded in LGA.

Recovery Sub-plans have been finalised and will be subject to continual review.

Health Command and Co-Ordinations.

RCC resourced with Health Commander and Health Coordinator to liaise with RCC agencies.

EPA and DH drafting air monitoring protocol for Latrobe Valley post fire to assess health risk.

Daily air quality data from EPA assessed and twice daily health advice provided.

Establish the Health Recovery Sub-Committee and prepare a Health Recovery Sub-plan. Health Recovery Sub-committee established. Health Sub-plan drafted

CO protocol in place

 CHAC established until 30 March for community to receive CO check people attending CHAC with elevated CO referred to Latrobe Health

Workforce continues to be monitored, same patterns continue with no adverse trends.

Health Recovery Sub-committee includes membership from Latrobe City Council and Regional Health Services to review and plan for community health needs

CHAC open until 30 March

Transition plan to return to normal health services in place post 30 March

Health Recovery Sub-committee includes membership from Latrobe City Council and Regional Health Services to review and plan for program needs.

St Hilary's BaptCare aged care planned return in place post clean-up.

Vic Pol

Evacuation Plan Closure signed of today 19-3 by RERC and I/C due to safe air levels and people safe to return home

Operational Response Units complete role 19/3. BAU with normal patrols.

Patrol of Recovery Centre with closure of Relocation Centre

Infrastructure Monitoring

Infrastructure Planning will cease to function on 21 March. All information will be handed over to Planning. Documentation ongoing.

Reporting reinstated on 18 March via email from Mine

Strategic Resourcing

Plan supports but system is unable to meet demands – regular resource deficiencies and supply issues



continue to occur at the incident level



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
1. Regional Control Actions						
1.1 Ensure regional co-ordination and control of the incident - maintain daily meeting and briefing schedule - undertake community messaging meetings when required - frequent liaison with Council and community leaders - frequent liaison with State Control Team	Incident controlled effectively and efficiently Regional and State consequences are effectively mitigated	Regional Controller	REMT Incident Controller Latrobe City State Control Team EMJPIC	Assistant Regional Controller		Daily
 1.2 Evaluate performance reports and direct any required remedial action third day progress report sixth day completion report 	Effective performance in all control functions	Regional Controller	Strategic Planning Leader Performance Reporting Leader Incident Controller Functional Unit Leaders	Assistant Regional Controller		15 March 19 March 2014 final report.



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green Make (provide explanation) Red (provide remedy)	Action Due
Determine transition from control to recovery in consultation with relevant parties and ensure adequate transition planning	Orderly transition to recovery	Regional Controller	Incident Controller State Control Team Department of Human Services Regional Recovery Manager REMT Latrobe City	Assistant Regional Controller		18 March
1.4 Ensure maintenance of recovery activities and procedures and procedures for re-engagement of response resources if required are in place - community engagement and information strategies - demobilisation and recommissioning plans - response plans in place	Recovery and response activities and procedures in place	Regional Controller	Incident Controller Strategic Planning Unit REMT Department of Human Services	Assistant Regional Controller	Some plans will be closed off and others transitioned to recovery or to mine management.	17 March



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
1.5	Up to date CO protocol contact list	Regional Controller	Recovery Arrangements	NA.	Complete and ongoing.	

Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
2. Strategic Planning Actions						
2.1 Update 7 Day Action Plan weekly	Strategic plans implemented	Strategic Planning Unit Leader	Functional Unit Leaders Incident Controller	Gippsland Regional Controller		16 March
2.2 Update Strategic Risk and Consequence Plan focusing on changes in profile and status of risk	Risks mitigated	Strategic Planning Unit Leader	Incident Controller Functional Unit Leaders	Gippsland Regional Controller		16 March
2.3 Ensure performance in delivering 7 Day Action Plan is reported - lead third-day progress report	Plan at RCC level	Performance Reporting Leader	Incident Controller Functional Unit Leaders	Gippsland Regional Controller	Reporting being completed today 19/3 – performance	Final and progress reports due 15, 18 & 21 March



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
- lead sixth-day completion report					reporting to be closed following this assessment	
Maintain current documents and control recording and filing	Comprehensive and orderly hard and soft records of regional plans and documents	Strategic Planning Unit Leader	Incident Controller Function Unit Leaders	Assistant Regional Controller		Ongoing
2.5 Oversee the operation of the recommissioning centre	Return firefighting vehicles and equipment to an operational state	Strategic Planning Unit Leader	Incident Controller Recommissioning Unit Leader	CFA Regional Agency Commander	Unclear and inconsistent demobilisation is affecting effectiveness	Completion by 31 March



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green Wilson (provide explanation) Red (provide remedy)	Action Due
3. Incident Control Actions						
Maintain a safe work environment for all personnel operating within the incident	Safe work environment	Incident Controller	EPA	GDF Suez	Ongoing.	Daily
 3.2. Employ a sustained attack on the fire with focused weight of attack on priority areas: 3.2.1. Critical infrastructure 3.2.2. Northern batters 3.2.3. Southern batters 	Extinguishment of fire with minimised damage to critical infrastructure	Incident Controller	GDF Suez	GDF Suez	Mine floor has been reconfigured into four sectors. Alpha sector is 98% out with handover to GDF Suez today 19 Mar. Bravo Sector 85% Charlie 85% Delta 95%	Ongoing
Reduce smoke and products of combustion utilising Compressed Air Foam System within a developed weighted strategic action plan	Fire extinguished with minimisation of smoke emissions	Incident Controller	GDF Suez	GDF Suez	Smoke still remains on mine floor. CAFS continuing to be utilized.	Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
3.4. Monitor and analyse critical incident aspects including movement of batters, water use including groynes, mains, aquifer and other critical infrastructure	Fire controlled and all aspects of critical infrastructure maintained	Incident Controller	GDF Suez	GDF Suez	Ongoing.	Daily
3.5 Manage the health and safety of industry and fire service personnel in all aspects of the operation including compliance with CO exposure and decontamination procedures, and continued implementation of staging area arrangements arising from 28/2 OHS inspection	Fire controlled with minimal health and safety impacts	Incident Controller	EPA OH&S personnel	GDF Suez	Ongoing	Ongoing
3.6 Balance the use of water for fire suppression in the mine in line with the Water Management Plan Ponds maintained at workable levels, adequate mains pressure	Fire extinguished without water damage to mine infrastructure	Incident Controller	GDF Suez	GDF Suez	The situation has improved with the pump system and main now completed. Increased water delivery out of the mine, creating sustained balancing of levels.	Daily



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green Performance (provide explanation) (provide remedy)	Action Due
Relieve water pressure on all Groynes between ponds	Structural integrity of ponds is maintained	Incident Controller	GDF Suez	GDF Suez	Relief water in Groynes is monitored.	Daily
Commence scaling back of mine operations for delivery of resources for recommissioning	Decommissioned vehicles and equipment through recommissioning process	Incident Controller	Recommissioning Unit Leader	N/A	Indentified and developed plan.	Daily Reports
3.9. Ensure water quality is fit for firefighting use	Ensure the quality of water used for firefighting operations is fit for purpose Organic and inorganic constituents Pathogens and algae	Incident Controller	EPA (sampling and reporting) GDF Suez	GDF Suez	Safe with safety measures continually reviewed.	Samples taken every third day and reports issued
Monitor incident risk register and undertake safety audit	Identify an effectively treat identified risks and hazards within the mine	Incident Controller	GDF Suez OH&S personnel	GDF Suez	Monitor incident risk registered. Currently reviewing 23 recommendations by the auditor.	Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green Active (provide explanation) Red (provide remedy)	Action Due
4. Environmental Monitoring Actions						
 4.1. Ensure air monitoring strategy is appropriate to enable CHO to make an informed decision based on DH thresholds and alert levels 4.2. Refine air quality monitoring predictive models and data capture for smoke plumes 4.3. Use the CO and PM 2.5 Response Protocols to trigger appropriate advice 	Smoke and air quality impacts on the community are communicated and understood Air monitoring meets needs of stakeholders CO and PM2.5 Response Protocols delivered and used	EPA	Regional Controller Department of Health Regional Recovery Committee	EPA		Ongoing
4.4. Increase availability and accessibility of air quality information on website	Timely data on Website	EPA	Regional Controller Department of Health Regional Recovery Committee	EPA	Some changes have been made to the EPA web site and all environmental monitoring data has been uploaded however there is more work required to increase	Daily Updates



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
4.5. Conduct ash sampling to inform decision-making for clean up/all clear	Evidence base for health and community clean up advice	EPA	Regional Controller Department of Health Regional Recovery Committee	EPA until ash sampling is complete and clean-up requirements understood	accessibility	Daily Updates
4.6. Maintain and update the EPA Data Analysis and Monitoring Strategy, in agreement with Department of Health and others	Up to date Strategy in place	EPA	Regional Controller Department of Health Regional Recovery Committee	EPA	Transition to recovery monitoring planning underway with Health and Env and Ag subcommittee. No interaction to date with Built environment (mine) subcommittee to	Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
4.7. Revise and cost EPA Data Quality Management Plan, Hazelwood Open Cut Mine for transition	Data derived and reported by EPA meets the requirements of stakeholders and is rigorous/reliable.	EPA	Regional Controllers - Morwell Hazmat Fire and Gippsland DoH RRC Recovery Environment Sub- committee Recovery Natural and Agriculture sub-committee	EPA	date	Due 20 March
4.8. Deliver reporting on air toxics from the fire	Report on PAHs, dioxins and furans to inform stakeholders, including Dairy Safe Victoria	EPA	CSIRO Department of Health Regional Recovery Committee	N/A		Daily



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green France (provide explanation) Red (provide remedy)	Action Due
4.9. Retain access to fire activity reporting and predictions through the Regional Control Centre	Data aids interpretation, reporting and prediction of smoke impacts, including from wider prescribed burns and wildfire impacts and interpretation of ambient air quality.	EPA	Regional Controller Department of Health Regional Recovery Committee	EPA		Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green Status (provide explanation) Red (provide remedy)	Action Due
5. Community Engagement and Information Actions						
5.1. Ongoing development and dissemination of Stakeholder Update.	The community's information and engagement needs are identified, understood and responded to.	Manager Strategic Community Engage & Information	EMJPIC DPC DH DHS EPA	Assistant Regional Controller (Comms & Community Engagement)		Daily ongoing
5.2. Ongoing capture and collation of community feedback and transfer to Issues Log for action at local and State level via REMJPIC and EMJPIC.	Transition of systems and processes to recovery have been achieved.		CFA LCC AV			
 Ongoing convening of daily REMJPIC meeting with representation of all agencies. 	REMJPIC Handover folder has been		DEECD			
5.4. Ongoing development of key messaging relevant to community needs and accessible by all community members.	developed and provided to LCC.					
5.5. Develop and promulgate resources for schools to enable them to articulate	The school community are well informed and	Manager Strategic	CFA	Assistant Regional		Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green Accide (provide explanation) Red (provide remedy)	Action Due
the story of the incident to assist with psychosocial recovery.	engaged around the response and recovery processes and how it impacts them.	Community Engage & Information	ICC DEECD Principals Reference Group	Controller (Comms & Community Engagement)		
 5.6. Continue localised community engagement activities at agreed levels and capture and report on community concerns, Achieved via: Daily work planning for engagement teams 	There is no disruption in engagement and information service delivery to community during transition to recovery.	Manager Strategic Community Engage & Information	CFA LCC DHS DH EPA	Assistant Regional Controller (Comms & Community Engagement)		Daily Ongoing
 Adherence to the 7 day plan Commitment to the National Principles for Disaster Recovery 5.7. Maintain dissemination of communication and engagement tools at agreed rate, this includes Community newsletter Stakeholder update with key messages Continue to develop relationships with small business in affected 	Support partner agencies in relation to transitioning daily engagement activities to recovery. Community Newsletter, stakeholder update and other formal communications tools have been transitioned to LCC		DEECD Principals Reference Group SBV			



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green Accion (provide explanation) Red (provide remedy)	Action Due
 areas and informal conversations at their place of business Distribute Small Business Victoria workbook (sourced via SBV) 						
 5.8. Maintain Principals Reference Group (PRG) and link to Community Advisory Group (CAG). 5.9. CAG supported and maintained. 5.10. Use lists of community groups and networks and construct a visual depiction of linkages and gaps 	Existing trusted networks mapped and new networks created and maintained as required. CAG transitioned into Recovery structure. LCC supported in transitioning established linkages into recovery structure.	Manager Strategic Community Engage & Information	CAG CFA DHS	Assistant Regional Controller (Comms & Community Engagement)		Ongoing
 5.11 Provision of advice to the development of recovery Communications and Community Engagement Plan. Achieved via: Liaison between RCC CEI and DHS RRC and Comms team 	A seamless integration of community information and engagement activities and practices out of the Regional Control structure and into the Regional Recovery arrangements.	Manager Strategic Community Engage & Information	CAG CFA DHS	Assistant Regional Controller (Comms & Community Engagement)		Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
 Support LCC to integrate their community development approach and community engagement principles into their implementation plan for recovery 						
 5.12 Create opportunities to educate RCC functions on the benefits of working within the principles particularly towards the goal of "Building Morwell Back Better" 5.13 Advocate for an outcome of community led recovery 	National Principles for Disaster Recovery are understood by all agencies involved in the planning for and implementation of transition.	Manager Strategic Community Engage & Information	CAG CFA DHS	Assistant Regional Controller (Comms & Community Engagement)		17 March
5.14 Continued agreed multi agency resourcing of RCC engagement teams 5.15 Media resources are deployed and positioned in the RCC CEI team to assist with the development of key messages, proactive media	The RCC CEI team is properly resourced in respect to both capability and capacity. Downscale resourcing in line with recovery transition. Create handover	Manager Strategic Community Engage & Information Regional Controller Assistant	CFA RCC	Assistant Regional Controller (Comms & Community Engagement)		17 March



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green Agree (provide explanation) Red (provide remedy)	Action Due
stories and stakeholder engagement.	documentation for each function for handover to recovery.	Regional Controller				



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
7. Health Command/Co-ordination Actions						
 7.1 Provide health risk management information and advice to the RCC Hazelwood Mine Fire Team, health professionals and the public provide new and updated fact sheets to health services, health professionals and the public as needed. Collaborate with the EPA in relation to longer term environmental monitoring and sampling requirements to inform health risk assessment activities. 	RCC Hazelwood Mine Fire Team, Health services and the public are informed and supported in relation to health risks and advice associated with the Hazelwood incident.	Regional Health Incident Managemen t Team (RHIMT)	GDF Suez Divisional Command at mine site CFA Health Assessment team Incident Control Centre	Regional Health Recovery Sub Committee	RCC resourced with Health Commander and Health Coordinator to liaise with RCC agencies. EPA and DH drafting air monitoring protocol for Latrobe Valley post fire to assess health	Ongoing
 Assess potential health impacts based on results of environmental sampling from EPA. 					risk. Daily air quality data from EPA assessed and twice daily health advice provided.	



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
 7.2 Continue to monitor community health assessments completed, data captured, collated and fed into integrated planning/performance cycle associated with Hazelwood incident. Continual monitoring and review Community Health Assessment Centre (CHAC) assessments. Elevated readings managed according to clinical guidelines to enable appropriate care. Community members receive CO monitoring on request at CHAC Community members appropriately referred following CHAC assessment. 	Health assessments completed will continue to be monitored, data captured, collated and fed into integrated planning/performance cycle associated with Hazelwood incident. Elevated CO readings identified through assessment will be managed according to clinical guidelines to enable appropriate care and/or referral.	RHIMT	Local health sector EPA Latrobe Regional Hospital (LRH), General Practitioners & Pharmacy and Latrobe Community Health Service (LCHS)	Regional Health Recovery Sub- committee	CO protocol in place CHAC established until 30 March for community to receive CO check people attending CHAC with elevated CO referred to Latrobe Health	Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
 7.3 Continue to monitor health assessments of mine and other incident response workforce. Continual monitoring and review of operations at mine health assessment centre. 	Low percentage of mine & other response workforce present CO test results exceeding a reading of 5% prior to and after work. Elevated CO readings identified through assessment will be managed according to clinical guidelines to enable appropriate care and/or referral.	RHIMT	ICC, AV	Regional Health Recovery Sub Committee	Workforce continues to be monitored, same patterns continue with no adverse trends.	Ongoing
 7.4 Support the health related needs of the community. Collaborate with the Community Engagement and Communications sub-committee of the Regional Recovery Committee Facilitate health service provider participation and engagement into the activities of the Community 	Health sector aware of and able to respond to the related health concerns and issues.	RHIMT	LRH, LCHS, Gippsland Medicare Local	Health Recovery Sub- committee	Health Recovery Sub-committee includes membership from Latrobe City Council and Regional Health Services to review and plan for	Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
Engagement and Communications recovery sub-committee					community health needs.	
 7.5 Maintain the capacity and capability to respond by health services. CHAC operates 7 days a week 08:00-20:00 and is resourced based on demand. 	Health and HACC sector has the capacity to respond to incident.	RHIMT	RHIMT members, General Practitioners	Health Recovery Sub- committee	CHAC open until 30 March Transition plan to return to normal health services in	Ongoing
 Review the ongoing need for this service and develop a planned closure strategy including promoting alternative primary health care services. 					place post 30 March Health Recovery Sub-committee includes	
 Regular communication with Latrobe City and other HACC providers within Latrobe Valley results in identification of program needs, risks and resources. 			Latrobe City, LCHS, Quantum & Gippsland Multicultural Service		membership from Latrobe City Council and Regional Health Services to review and plan for	
 Ambulance Victoria in collaboration with BaptCare St Hilary's management and the Department of Health support the return of residents from facilities in Drouin and 	St Hilary's Residents are returned home		St Hiliary's Residential Aged Care		program needs. St Hilary's BaptCare aged care planned	



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
Traralgon back to Morwell					return in place post clean-up.	
7.6 Establish the Health Recovery Sub- Committee and prepare a Health Recovery Sub-plan	Effective transition to recovery	RHIMT	RHIMT member agencies DHS Recovery Coordinator	Health recovery sub- committee	Health Recovery Sub-committee established Health Sub-plan drafted	17 March
Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
8 Regional Emergency Response Actions						
8.1 Maintain and adapt plan for possible evacuation and manage community impacts	Any required evacuation is aligned to the risks, well communicated and executed	RERC	REMT DHS Incident Controller State Control Team	RERC	Evacuation Plan Closure signed of today 19-3 by RERC and I/C due to safe air levels and people safe to return	Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy) home	Action Due
8.2 Increase arson patrols on high fire danger days 8.2.1 maintain Gippsland Arson Patrol Protocol, triggered on Extreme and Code Red days or in consultation with Incident Controller	Public order is maintained; arson consequences are minimised	RERC	Hancock Victorian Plantations VicPol GAPP Firesetter	RERC		High fire danger days
8.3 Monitor public order in areas affected by the incident 8.3.1 maintain Operational Response Unit patrols 8.3.2 maintain mobile police facility 8.3.3 maintain police presence in regional areas	Public order and confidence is maintained	VicPol	La Trobe Council	RERC	Operational Response Units complete role 19/3. BAU with normal patrols. Patrol of Recovery Centre with closure of Relocation Centre	Daily



	Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
8.4	Implement process for early reporting and investigation of fraud associated with relief payments	Fraud investigations result in reduced incidence Public confidence	VicPol	DHS	RERC	Process in place for Reporting further frauds potentially ID on 18 th and 19 th March	Ongoing
8.5	Mitigate threats to mine staff, agency staff and assets	Safety of persons involved Property protection Public confidence	VicPol	GDF Suez Control agencies	RERC		Ongoing



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green instance (provide explanation) Red (provide remedy)	Action Due
9. Infrastructure Monitoring actions						
9.1 Monitor infrastructure plan	Infrastructure risks are controlled and consequences to service delivery	Strategic Planning Unit Leader	Incident Controller GDF Suez	Assistant Regional Controller	Reporting reinstated on 18 march	Ongoing
9.2 Determine and document procedure for transition of infrastructure monitoring and management back to operators and regulators - mine operations - water supply and storage - electricity generation and distribution - roads and rail - other Identify within procedure any specific risks requiring ongoing monitoring by operators/regulators	Infrastructure owners/operators and regulators resume responsibilities in an orderly manner as incident control triggers are met	REMT	Incident Controller Infrastructure agencies Latrobe City Council	REMT	Infrastructure Planning will cease to function on 21 March. All information will be handed over to Planning. Documentation ongoing.	21 ar ch



Action	Outcome	Response Phase Owner	Critical relationships	Recovery Phase Owner	Performance Status Green (provide explanation) Red (provide remedy)	Action Due
10. Strategic Resourcing Actions						
10.1 Monitor strategic resourcing plan	Timely resourcing of incident management and regional control functions	Strategic Planning Unit Leader	ICC Resources Officer State Resources Leader	Assistant Regional Controller	Plan supports but system is unable to meet demands — regular resource deficiencies and supply issues continue to occur at the incident level.	Ongoing