Minerals and Petroleum Regulation

Procedure



Department of Primary Industries Minerals and Petroleum Regulations Complaint / Incident Notification Report Form

Your		

Title No:WA 355 or 369

System reference No:

(Generated during data entry) You must make a Privacy statement to the Informant (see Reverse)

Notification received by: Telephone Fax ☐ In Person ☐ Correspondence ☐ Electronic (e-mail) ☐ Other (specify): V -		Notification Date: 06/04/2005					
hearsay `				Notification Time: 7.3	4am		
Notification		Complaint / Incident Type		Classification select only one (see reverse	Э	Priority (see revers	
Complaint		OHS	V	Major		Α	П
Incident	V	Environmental			v	В	V
		Illegal Operations				C	
				Minor			
PLEASE PRIN Name (Busines	IT IN E	cident (Information Privacy Act BLOCK LETTERS ne if Incident)		——————————————————————————————————————		Number	
Mr Steve Rieni	ets			03	51 3557	00	
Address (Busin	ness ad	ddress if incident)					
Hazelwood Mir	ne	·		Post (Code		
Date of Incide	nt	Time of Incident	P	lace/Location where ir	ncident (occurred	
3/04/05 5.10 am		F	Hazelwood Slot Bunker				
				if any, caused by the incident, w			
				g conveyors M171 and N the bunker, where it wa			
There was no i	njury p	personnel and minimal	l pla	ant damage.			
DETAILS OF I	NJUR	ED PERSON(S)		□ Female	□ Male)	
Residential ad	idress	; 			Pos	t Code	
Date of Birth		Home telepho	ne	(or mobile)			
1 1							
Occupation/job	title/d	escription F	mp	loyee/ Contractor/ memb	er of the	public	

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Action Officer - Please complete and fax within 48 hours of notification to MPR Head Office for data entry (03) 9412 5152.

Minerals and Petroleum Regulation	Procedure	Incident Accident Notification MP3-1

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Procedure

Incident Accident Notification MP3-1

Statement to Person Submitting Details (Informant):

You must read this out to the person submitting details: "The personal information you are providing will be stored and used by us to investigate the incident or complaint and provide you with feedback. You have the right of access to this information by contacting the Department. We may disclose your personal information to another government organisation for the purpose of administering or enforcing the legislation relevant to this complaint or incident. We may also need to disclose your details to the site operator for the purpose of monitoring or correcting the problem."

NOTE: The person has the right of anonymity if it is feasible and practical to investigate the complaint or incident without recording the informant's details

NOTE: INTERNAL PROCESS-TYPE COMPLAINTSA complaint about a MPR staff member or MPR internal processes should be recorded in the QSI **CAR** system where Source of Corrective Action = Customer Complaint.

EXPLANATION OF CODES

CLASSIFICATION

Major - Major accidents and incidents (including environmental incidents) and complaints of an urgent nature

Significant- Significant incidents (including environmental incidents) and complaints relating to specific sites, client or customer issues

Moderate- Minor Injuries (includes environmental incidents and complaints relating to specific sites, client or customer issues.

Minor- Minor accidents and incidents (including environmental incidents) and complaints about general issues

Major incidents and complaints are defined as (but not limited to) incidents or complaints resulting in:

- Death
- · Permanent disability
- Loss of bodily function, not resulting from a previous medical condition
- Acute exposure to toxic substances (including spills)
- · Current illegal discharge
- Dam collapse

Report Format: Investigation Report

Significant incidents and complaints have the potential for serious consequences eq:

- Burns to 10% or more of the body
- Serious injuries including those resulting in concussion or loss of consciousness
- Temporary or permanent loss of sight
- Spills resulting in environmental contamination on tenement sites likely to affect areas outside the lease' licence area
- Incidents involving classified or designated plant under the Dangerous Goods Act resulting in damage that prevents safe operation
- Near misses (specific incident circumstances may result in down grading to Moderate)

Report Format: Field Report unless circumstances dictate investigation report (to be determined in accordance with MPR Procedure MP 3-1)

Moderate incidents and complaints are defined as, but not limited to:

- · Any injury resulting in hospitalisation beyond routine observation
- Hydrocarbon releases in excess of 500 lt, spillage of Dangerous Goods
- Structural damage resulting in the need for extensive repairs
- Obstruction, assault etc of Inspectors of the Department / Divisional representatives
- · Incidents attracting media attention or involvement
- Exposure to hazardous substances that could result in ill effects to people or the environment
- Allegations of discrimination against the elected Health and safety representative or other employees
- Complaints from third parties relation to specific breaches of licence or permit conditions or general nuisance

Report Format: Field Report

Minor incidents or complaints are defined as:

 Any other event reported by the operator / contractor or member of the public that is not classified above Report Format: Field Report

PRIORITY

- A Site investigation has to be carried out without delay all Major Incidents and as agreed in relation to Significant Incidents
- B Site investigation and report should be carried out at the first available opportunity
- C Record incident. Do not investigate unless required seek a report from the operator

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Minerals and Petroleum Regulation Procedure Person(s) who witness the incident or first to the state of the	Incident Accident Notification MP3-1 he scene (provide contact details)
_Greg Sleziak	02/08/04
MPR Officer Received Notification: (Print name and s	sign) Date
ACTION & FEED BACK Fax notification to Head Office Data Entry Officer (03) 941	2 5152 and forward to Action Officer
Name of MPR action officer	Date forwarded for action
Greg Sleziak	06/04/05
Other Agencies of Departments involved (if any	/)
CFA	
Actions Taken to Address Complaint or Inciden	nt:
Recommendations and actions taken by the Mine a Implemented controls will be inspected in July 2005	
implemented controls will be inspected in July 2005	0.
Feedback to Person submitting details if require	ed (describe)
Closed date: 110705	
G. Sheziak Me.	
The state of the s	
MPR Officer: (print and sign) Data Entry Date://	