



# Hazelwood Mine Fire Community Information

**Victorian Government and Latrobe City Council staff are working to help people affected by smoke and ash. Here are some services available for you.**

## COMMUNITY INFORMATION

The **Community Information and Recovery Centre** at 22 Hazelwood Road, Morwell is open from 9am until 6pm daily, offering support and information from Latrobe City Council, DHS, CFA, Ambulance Victoria and Centrelink as well as other agencies.

Community engagement officers continue to be out and about in Morwell and surrounding areas talking to members of the community.

Free return tickets for V/Line trains will be available from staff at Morwell Station until the temporary relocation advice is lifted.

A holiday house scheme is in place to provide accommodation support. If you would like to use the accommodation on offer or offer your holiday house, please call **1300 366 356** to register your details.

The **Community Respite Centre** at Moe Town Hall is open on Albert Street from 9am until 7pm and offers a relaxed air conditioned space to take a break from the smoke.

Morwell residents are able to receive free entry at Zoos Victoria or Museum Victoria venues by showing address identification at the entry.

Latrobe City Council Recovery Hotline:  
**1800 017 777.**

Emergency Relief and Recovery Victoria:  
[recovery.vic.gov.au](http://recovery.vic.gov.au).

## HEALTH INFORMATION

People aged 65 and over, children under school age (including infants and babies), pregnant women, and anyone with an existing heart or lung condition are advised to reduce exposure to smoke and ash as they can irritate these conditions. Keep taking medications and follow your asthma plan. Advice on cleaning up ash is available together with more information at [health.vic.gov.au](http://health.vic.gov.au).

### HEALTH ASSESSMENT CENTRE

Paramedics and nurses are providing free health assessments at the Regional Office of Ambulance Victoria Gippsland at 2 Saskia Way, Morwell. The centre is open from 8am to 8pm. If you need medical care, you will be referred to your doctor or to the Latrobe Regional Hospital.

### NURSE-ON-CALL

You can discuss any health related issues with a registered nurse, 24 hours a day, 7 days a week, for the cost of a local call on **1300 60 60 24**.

### AIR QUALITY

The Environment Protection Authority (EPA) has doubled air quality monitoring in the Latrobe Valley and is issuing regular updates. The EPA will issue a smoke advisory notice if you need to take action. For air quality updates and forecasts, visit [epa.vic.gov.au](http://epa.vic.gov.au) or call **1300 372 842**.

### ADVICE FOR WORKPLACES

For information and advice on workplace safety, call the Victorian WorkCover Authority Advisory Service on **1800 136 089**.

## BUSINESS ASSISTANCE

Grants are available for Morwell businesses with fewer than 20 employees. Call the Victorian Employers Chamber of Commerce and Industry on **8662 5487** or visit [vecci.org.au](http://vecci.org.au).

Business mentoring is available. Call Latrobe City Council on **1800 017 777**.

Small Business Support Breakfast Workshop Monday 17 March 2014. Call Small Business Victoria on **13 22 15**.

Low-interest concessional loans are available through the Rural Finance Corporation. Call **1800 260 425** or visit [ruralfinance.com.au](http://ruralfinance.com.au).

## FOR MORE INFORMATION:

**VBIL 1800 240 667** | **NATIONAL RELAY SERVICE 1800 555 677** | **#MINEFIRE**  
(FREECALL) (FOR PEOPLE WITH A HEARING IMPAIRMENT)