



WorkSafe Complaints Recording/Tracking

Created by Jason Flanagan on the 27/02/2014 at 10:29 AM

Reference number: **77988**
Trim file no.:
Status: **Assigned**

Date received*: **27/02/2014**
Time received*: **10:29 AM**
Date due*: **13/03/2014**
Time due*: **10:29 AM**

Employee **MFB**

Date completed:

Acknowledged on: **27/02/2014**

Resolution Sent on:

Summary Information:

Classification: **Advisory Service Request**
Bullying: Yes
Registered by: **Jason Flanagan**
Division: **Advisory Services**

Method*: **phone**

Source*: **Employee**

Claim number: **- -**
Deceased worker: Yes

Anonymous: Yes

Responsible division*: **WH&HIG**

Responsible manager: **Sean Byrne**
Notify: Yes

Fieldlink F2 Notified: **Christopher Walschots/Field_Services/VWA**

Assigned to respond: **Kevin Hayes**
Notify: Yes

Secondary responder:
Notify: Yes

Agent*: **Not Applicable**

Had the complainant previously contacted the Agent about this complaint?:
If so, who?: Yes

Primary:

RCBU -Enter details here of who the complaint relates to and not

WORKSAFE -Enter details of complainant unless anonymous

details of representative

Complainant Type: Employee
 Primary Correspondent: Yes
 Title: Mr.
 Given name: Scott
 Family name: Kerrigan
 Street:
 Suburb:
 State:
 Post code:

WEN
 Organisation name: MFB
 WIC:
 Predominant Activity:
 Work ph:
 Home ph:
 Mobile: 0466 457 819
 FAX:
 Email:

Complaint Information

Category	Topic	Reason	Outcome	Action
D: WorkSafe inspection of	Non-Immediate Risk	Service Request		

Brief Description:

(Brief description is limited to 200 characters)
 Allegation of unsafe work practices.

Resolution Summary:

(Brief description is limited to 200 characters)

Comment History

----- **Jason Flanagan 27-Feb-14 10:29**

Employee of the MFB (details provided) has alleged an unsafe workplace. Caller and 15 other employees were working on the Hazelwood Mine site on Monday 24/02/14 pumping out water from a hole which became a small lake which was contaminated by unknown substances. Employees were exposed to the dirty water and they are awaiting an EPA report from Monday which still hasn't been made public to the effected workers. Employees are still chasing the report and so far have not had a blood test to confirm if there are any medical issues due to the exposure.

Caller has provided his name and contact details for further information if required?

WHO

RCBU - Record details here of Service Providers and Employers who are the subject of a complaint

WORKSAFE - Enter details of a site/person requiring visit/action

Type A. Employer

WEN:
ACN
ABN (99 999 999 999)

Title

Organisation name: Melbourne Metropolitan
Fire Brigade

Given name:

WIC: O?

Family name:

Predominant Activity: Emergency Services

Street: Hazelwood Power Station

Work ph:

Brodribb Rd

Suburb: MORWELL

State: VIC

Post code: 3840

Home ph:

Melways/VIC Roads

Mobile:

Reference:

FAX:

Email:

Sensitivity

Sensitive issue: Yes
Complaint against agent Yes

Complaint against WorkSafe staff member. Yes

Description

Correspondence Tracking:

Date referred to division:	27/02/2014	Date information requested from 3rd party:	
Date received by division:		Date information due from 3rd party:	
Date referred to respondent:	27/02/2014	Date 2nd request for information:	
CEO reference no.:		Date appropriate information received from 3rd party:	
Ministerial reference no.:		Date internal sign-off:	
Audit ID:		Date referred to Director for sign-off:	
Type of letter:		Date referred to Executive Director:	
Brief required:	<input type="checkbox"/> Yes	Date referred to CE's office:	
Required signature:		Date referred to Ministerial Liaison:	
If delayed, date resolution expected:		Date signed by CEO:	
Reason For Delay:		Date referred to Minister's office:	
Date returned to Business Unit for revision:		Date signed by Minister:	

Service Request

Action Taken within Workplace

Has the issue been raised with HSR: Yes
 Are agreed issue resolution procedures in place: Yes
 Has the issue been raised with management: Yes

Visit/Activity Number:

Feedback Required? Yes

Information Phoned:

Date of Feedback:

Attachment**Event History**

———— **Sean Byrne 27-Feb-14 16:27**

Status from In Progress to Assigned

Responder set to Kevin Hayes/Field_Services/VWA

Email has been sent to Responder Kevin Hayes/Field_Services/VWA

———— **Mary Chojnacki 27-Feb-14 11:33**

Responsible Division from East Region to WH&HIG

Responsible Manager from Mary Chojnacki/Field_Services/VWA to Sean Byrne/MHU/VWA

Email has been sent to Responsible manager Sean Byrne/MHU/VWA

———— **Jason Flanagan 27-Feb-14 10:29**

New complaint. Received on 27/02/2014. Due on 13/03/2014

Status from Received to In Progress

Responsible Division set to East Region

Date Due from 20/03/2014 to 13/03/2014

Time Due from 10:16 AM to 10:29 AM

Acknowledged Date to 27/02/2014

Time Received from 10:16 AM to 10:29 AM

Responsible Manager set to Mary Chojnacki/Field_Services/VWA

Email has been sent to Responsible manager Mary Chojnacki/Field_Services/VWA

